



## Hines Happenings

### Edward Hines Jr. VA Hospital (VAH)

5000 South 5<sup>th</sup> Avenue  
Hines, Illinois 60141  
708-202-8387 (VETS)  
"Serving with Pride"

**About Hines:** Edward Hines, Jr. VA Hospital is located 12 miles west of downtown Chicago on a 147-acre campus. Hines is the largest VA in the state of Illinois, where more than one million Veterans live.

#### Specialty Services Offered Include:

- Spinal Cord Injury Acute Care and Residential Care Facility
- Community Living Center
- Women's Health, including co-located gynecological services, social work services, and mental health services.
- Preservation, Amputation, Care and Treatment Program (PACT)
- Hospice Care and Respite Care
- Interventional Cardiology and Cardiovascular Surgery
- Substance Abuse Programs
- Post Traumatic Stress Disorder Program
- Homeless Programs
- Polytrauma Center for severely injured Veterans
- Blind Rehabilitation Center
- Home Based Primary Care
- Operation Enduring and Iraqi Freedom (OEF/OIF) Veteran Case Management

**Authorized Beds:** 471

**Budget:** In fiscal year 2009, the Hines VAH budget was approximately \$372 million.

**Workload:** In fiscal year 2009, 56,000 Veterans were treated at Hines VAH. In addition, more than 631,000 patient visits occurred at Hines Hospital or at one of our Community Based Outpatient Clinics in fiscal year 2009. We expect these numbers to increase in 2010.



For more information visit our website [www.hines.va.gov](http://www.hines.va.gov)

**Fisher House:** In March of 2010, Hines VAH was proud to open the first Fisher House in the state of Illinois. Already, more than 80 families have stayed in our Fisher House,



which offers free on-campus lodging for patient families as they accompany their loved ones receiving medical treatment at Hines. Patient family members who reside more than 50 miles from the hospital or who have a more than two-hour commute, are eligible to stay in our beautiful new Fisher House. The new Hines Fisher House was officially dedicated in a

ceremony on May 28, 2010. On Memorial Day 2010 President Barack Obama visited the Hines Fisher House. The President met with families and Veterans staying in the House and offered his thanks to the Hines staff for the excellent care they provide to America's heroes. It was a very special day for our hospital.

**Healthcare for Homeless Veterans:** Hines VAH is committed to assisting our Veterans who are experiencing homelessness. In concert with President Obama and Secretary Shinseki's Directive to end homelessness among Veterans in five years, Hines VAH provides outreach services, transitional and permanent housing options, as well as involvement with the new Veterans' Justice Initiative to all our eligible Veterans. We are actively pursuing a new Homeless Veterans/Transitional Living Center on campus. We are hopeful that this initiative will come to fruition in the future.

**Operation Enduring Freedom/Operation Iraqi Freedom (OEF/OIF) Veteran Care:** Hines VAH is committed to ensuring that Veterans returning from the conflicts in Iraq and Afghanistan are transitioned seamlessly from active duty into the VA system. Case managers are assigned to returning veterans and provide them with personalized assistance and support. Hines VAH outreaches to the veterans through National Guard and Army Reserve Welcome Homes, Yellow Ribbon and Department of Defense events. More than 8,000 OEF/OIF veterans or active duty service personnel are currently registered for care at Hines VAH. Hines treated 5,594 OEF/OIF Veterans in fiscal year 2009.

**Facility Improvements:** Hines VAH opened its doors to America's Veterans in 1921. Although many of the buildings on our campus are older, modernizing our patient care areas is a top hospital priority. There are currently more than 140 ongoing construction projects on the Hines campus, including renovation of the 12<sup>th</sup> floor to establish a new Dental Clinic and renovation of the 5<sup>th</sup> floor Bldg. 228 to establish modernized space for Prosthetics/Orthotics. The Hospital is also redesigning two buildings on campus to accommodate returning veterans in a brand new OEF/OIF Center and Compensation and Pension Exam Department. Plans call for these buildings to include a new

For more information visit our website [www.hines.va.gov](http://www.hines.va.gov)

Psychosocial Rehabilitation and Recovery Program (PRRC), a Veteran and Employee Wellness Center and a state-of-the-art Simulation Center.

**Women's Health Program:** Hines VAH provides top level coordinated high-quality comprehensive care to our women veteran population. Hines VAH opened a new Women's Health Center in our main bed tower building on June 7, 2010. The new Center more than doubles the existing space of the previous Women's clinic and offers female veterans a modernized, private environment in which to receive our top quality care. The new Women's Health Center also features a special play area for children, a lactation room and private bathrooms adjoining each exam room.



**Research:** Hines is proud to house one of the VA's premier Research Programs. Hines VAH researchers have been published in medical journals and received national and international news media attention for their groundbreaking research on traumatic brain injury treatment, Parkinson's, ALS, Spinal Cord Injury treatment and much more. There are currently 162 investigators working on the approximately 563 ongoing research projects at the facility.

**Telehealth Services:** Hines VAH is a leader in the use of telehealth services, which allows us to service Veterans closer to their homes. Hines VAH provides telehealth services for Mental Health, Speech and Audiology, Nutrition counseling, MOVE!, medication management and Polytrauma services in the CBOCs.

**Centers of Excellence:** Hines VAH has been designated as a Center of Excellence by the Peripheral Neuropathy Association. Hines is only one of 14 other such Centers in the United States so designated by the Association and is the only VA Hospital. There are over 400 patients with diabetic neuropathies being treated at the Hines VAH.

**Plans for Permanent Transportation Network:** Hines VAH is planning a transportation network between the main campus and our six Community Based Outpatient Clinics. Drivers, with handicapped accessible vans, will be stationed at each Clinic and will make a trip to and from Hines VAH each day. Hines will be proud to offer our Veterans the use of this transportation network by the end of the calendar year.

**On Campus Parking:** Hines is proud to offer our patients free valet parking. In addition, construction is currently underway to add 166 additional parking spots south of our main bed tower, Building 200. We will then immediately start work on creating an additional 450 parking spots north of Building 200. By fall, there should be close to 650 additional parking spots on campus.

**Access:** In addition to the services available at the main campus, Hines proudly serves veterans through six Community Based Outpatient Clinics (CBOCs). Our goal is provide

For more information visit our website [www.hines.va.gov](http://www.hines.va.gov)

Veterans with top quality health care as close to their homes as possible. Services include comprehensive primary care, mental health, EKG, telehealth, and laboratory services at all six clinics.

### **Hines VA Hospital Clinics**

#### **Aurora CBOC**

161 South Lincolnway  
North Aurora, IL 60542  
Phone: (630) 859-2504  
Monday – Friday 8:00 a.m. - 4:30 p.m.

In October of 2009, Hines expanded our Aurora Clinic by opening a new location that features double the clinical space in a more modern environment.

#### **Elgin CBOC**

450 W. Dundee  
Elgin, IL 60123  
Phone: (847) 742-5920  
Monday – Friday 8:00 a.m. - 4:30 p.m.

#### **Joliet CBOC**

2000 Glenwood Ave  
Joliet, IL 60435  
Phone: (815) 744-0492  
Monday – Friday 8:00 a.m. - 4:30 p.m.

Progress is being made to relocate the Joliet CBOC to a location that is currently occupied by Silver Cross Hospital. This new location will allow us to create a much larger clinic, offering veterans specialty care closer to where they live.

#### **LaSalle CBOC**

2970 Chartres Street  
LaSalle, IL 61301  
Phone: (815) 223-9678  
Monday – Friday 8:00 a.m. - 4:30 p.m.

Edward Hines Jr. VA Hospital will be opening a new 9,600 square foot Veterans Clinic location in LaSalle County this fall. The new location, which is only a few miles from and three times the size of the current clinic location in LaSalle, will offer Veterans new and expanded services in a modern environment with state of the art medical equipment. Some of the services offered in the new LaSalle Clinic location will include:

- Physical Therapy
- Geriatrics

For more information visit our website [www.hines.va.gov](http://www.hines.va.gov)

- Traumatic Brain Injury Services
- Audiology
- Expanded Mental Health Services
- Retinal Imaging
- MOVE! Program
- Diabetes Group
- My HealtheVet Learning Center
- Women's Health Care
- And more specialty services to come!

Hines will be holding a special ribbon cutting ceremony to celebrate the opening of the new LaSalle Clinic location on Friday, October 8<sup>th</sup> at 11:00 a.m. The new clinic will be located at 4461 North Progress Boulevard, Peru, Illinois 61354. The phone number of the LaSalle Clinic will remain unchanged.

#### **Manteno CBOC**

Illinois Veterans Home  
One Veterans Drive  
Manteno, IL 60950  
Phone: (815) 468-1027  
Monday – Friday 8:00 a.m. - 4:30 p.m.

Hines VAH is relocating the Manteno CBOC to the Kankakee area in 2011 to better serve the concentration of veterans in this area.

#### **Oak Lawn CBOC**

4700 W. 95th Street  
Oak Lawn, IL 60453  
Phone: (708) 499-3675  
Monday – Friday 8:00 a.m. - 4:30 p.m.

**Updated 8/27/10**  
**Hines Public Affairs 708-202-5627**

For more information visit our website [www.hines.va.gov](http://www.hines.va.gov)